

Dhubri, Assam

Making Citizens believe in impact of e-Governance

Edited by **KAVITA BARKAKOTY**



NIC Dhubri District Centre was founded in 1990 with a clear objective to spearhead advancements in Information and Communication Technology (ICT) within the realm of District Administration. Since its inception, it has consistently upheld its role as a pioneer, actively working towards fostering transparency and facilitating accessibility. Through its unwavering commitment to these core principles, it has emerged as a reputable institution, driving transformative progress in the district.

ICT Initiatives in the District

Dhubri District Website

<https://dhubri.assam.gov.in>

The Dhubri District Website has been redeveloped under the “ePrastuti” framework to promote transparency, efficiency, and citizen participation. It provides up-to-date information on the district’s latest inputs, serving as a user-friendly platform for residents, businesses, and stakeholders to access essential services and stay informed.

eOffice

<https://districtseoffice.assam.gov.in>

The implementation of eOffice in Dhubri has been successfully accomplished with the assistance of NIC Dhubri. The technical support provided by NIC Dhubri facilitated the establishment of a structured Local Area Network (LAN), procurement of computer hardware, scanners, and Digital Signature Certificates (DSC). Comprehensive training programs were conducted in phases and batches to familiarize staff with the eFile system. Currently, eOffice has been successfully deployed in the Office of the Deputy Commissioner Dhubri

and is being gradually extended to the Sub-divisional (Civil) office as well.

iRAD/eDAR

<https://irad.parivahan.gov.in>

Integrated Road Accident Database (iRAD), now known as e-Detailed Accident Report (eDAR), aims to enhance road safety across the state by collecting accident data from various stakeholder departments including Police, Transport, Road



NIC Dhubri District Centre has been playing a vital role since its inception in terms of Technical support and skill development amongst various stakeholders. Equipped with ICT skills, NIC Dhubri is implementing various National and State level ICT Projects with transparency and efficiency. The NIC District Centre could make its presence felt by creating awareness about the importance of ICT applications and today the citizens are enjoying the benefits and usefulness of ICT applications in their day to day life.



owning Agencies, and Health. Comprehensive batch-wise training on the iRAD Application was provided to all stakeholders. To date, 262 live accident cases have been recorded, 119 motor vehicle inspection reports have been submitted, and road inspection reports are actively entered into the live portal using both the mobile and web applications.

e-Prosecution

<https://eprosecution.gov.in>

e-Prosecution is a valuable tool for public prosecutors, enabling them to effectively manage case proceedings for crimes filed by the state police in court. The project, successfully implemented by the District Centre, has undergone multiple training sessions to ensure its seamless operation. Currently, the system boasts 5064 registered cases, with 1417 cases already disposed of, and daily activities consistently recorded in the live portal.

e-Prison

<https://eprisons.nic.in>

NIC Dhubri collaborated with the District Jail to ensure a smooth implementation of e-Prison, a prison facility management system. Training sessions were conducted for stakeholders to enhance their proficiency in using the system and constant support is provided, ensuring a seamless transition.

IVFRT

The IVFRT project has been successfully implemented by the District Centre at the Integrated Check-Post, Brahmaputra River Port in Dhubri. The Centre also played a vital role in supporting the operation, capturing visa and verification information for foreign tourists upon their arrival and departure, particularly those arriving in Dhubri via the River Cruise “Ganga Villas.”

Initiatives During COVID-19

The District Centre provided technical support to the district administration and health department during COVID-19, such as

- Issuance of ePass for movement of vehicles during lockdown
- Registration of Sample Collecting Centres and Lab Technicians
- Training to Lab Technicians and Health Officers on operating RT-PCR Mobile App for capturing details and generating Specimen Referral Form
- Assisting NHM personnel for online submission of request for oxygen



Kailash Kalita
Sr. Technical Director
& DIO
kalita.k@nic.in



▲ Fig. 4.1 : Training on eOffice being provided to the District Administration officials

Other Key Initiatives

NDAL-ALIS

<http://alis.nic.in>

The District Centre successfully implemented the NDAL-ALIS project, focused on establishing a national database of arms licenses across all categories throughout the country. It assigns a Unique Number (UIN) to both existing and new license holders. Training sessions were conducted for the staff of the Magistracy Branch and ADM. UINs have been generated for all existing arms licenses, facilitating the seamless process of issuing, renewing, and canceling licenses. As of now, 1655 UINs have been generated, with 1513 of them active and 142 licenses deactivated.

The District Transport Officer and its entire staff convey their gratitude to the NIC Dhubri District Centre for its untiring support right from setting up of the ICT Infrastructure at the DTO Office, Dhubri, to smooth implementation of projects viz. Vahan – Sarathi and eDAR. We are highly indebted to the NIC Centre for its technical support and guidance in execution of such national level projects flawlessly, which converts service delivery system into complete digital.

It is also worthy to mention that whenever there is any issue, those have been resolved at the earliest due to proactive effort from NIC Dhubri.



Purabi Kalita

District Transport Officer

Mission Basundhara

<https://basundhara.assam.gov.in>

Mission Basundhara' is an online platform in Assam, led by the Honourable Chief Minister, aimed at improving the transparency and accessibility of land revenue services for citizens. The mission strives to reduce the backlog of land record updates, expedite service delivery, and create a business-friendly land management ecosystem across Assam. In Dhubri district, NIC Dhubri District Centre provided extensive support to ensure timely disposal of a significant number of applications received through the portal, meeting the set deadlines.

Right to Public Service (RTPS)

<https://sewasetu.assam.gov.in>

The RTPS portal, established under the "Assam Right to Public Service" Act, enables the timely delivery of public services to citizens across Assam's districts. Through this online portal, citizens can easily apply for available services. NIC Dhubri District Centre conducted training sessions for Revenue Circles' staff and officers on the demo portal, creating login credentials for all staff, including DPS (Designated Public Servant), in the live portal. Ongoing support was provided as needed. The portal has now been renamed as "SEWA SETU" with the URL <https://sewasetu.assam.gov.in>.

Network and Other Technical Services

NIC District Centre boasts two robust links, both operating at a speed of 100 Mbps, which serve as the backbone for District's Network Connectivity. Over 100 nodes in the DC Office are connected via a structured LAN, ensuring seamless access to the internet. Additionally, this also benefits other state and central government offices.

The District Centre also extends technical support for Video Conferencing, attended by district authorities, line departments, and VVIPs. NIC Dhubri takes charge of arranging link-based as well as outdoor Video Conferences.

Furthermore, the District Centre provides valuable support in various aspects, including the creation of government email accounts for officers, VPN Connectivity for user departments, and facilitating the submission of APAR (Annual Performance Appraisal Report) by ACS and IAS officers through Smart Performance Appraisal Report Recording Online Window (SPARROW).

Important Events Organised

NIC District Centre played a significant role in organizing various important district-level events, including the celebration of Bir Lachit Borphukan's 400th Birth Anniversary, PM CARES initiative, Laying of Foundation Stone of Dhubri-Phulbari Bridge by the Hon'ble Prime Minister, live stream-

NIC Dhubri District Centre has been playing an active role in implementation of various State and National level e-Governance projects. Its support in the areas of ICT make District Administration more transparent and accessible due to which citizens are enjoying the benefits in their reach. NIC helps in dissemination of information regarding different Central and State Govt. schemes and is hence promoting participatory e-governance in the district.

I appreciate the NIC Dhubri District Centre for their support and wish for continuous performance in the near future too.



Dibakar Nath, IAS

Deputy Commissioner, Dhubri

ing of the meeting with the Union Home Minister, and the commemoration of the 4th Anniversary of Digital India.

Way Forward

NIC Dhubri District Centre provides seamless support to the district administration, enabling the transparent, efficient, and speedy delivery of services for the benefit and development of citizens at the grassroots level. With the advancement of technology, the Centre remains dedicated to supporting the district administration in an increasingly effective and efficient manner in the future.

Contact for more details

District Informatics Officer

NIC Dhubri District Centre

DC Office, Dhubri, Assam - 783301

Email: dhubri@nic.in, Phone: 0123-456789