

eVisitor: IT Solution for Visit Management

eVisitor, a web based application system developed by NIC is a citizen service to facilitate submission of online requests for visiting Officers of Ministries/Departments located at various Bhavans. Home Page of the Ministry website, directs the visitor to eVisitor site ie., <http://MyVisit.gov.in>. The registration page of the site has the prescribed format in which the visit details submitted are communicated back to the visitor through SMS/ email containing information such as visitor registration number, status of approval and approved date and time for visit.



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The eVisitor application provides online interface for the visitors of department/ministry to register for visiting officials. The data is processed for generating passes for the visit after due consent of the approving authority. The system features the facility to check request status any time at the eVisitor site (<http://MyVisit.gov.in>) by specifying the request registration number. The status of the visit approval/change in visiting time/redirection is communicated to the visitor through SMS/email. In case, if the visit could not be approved by the officer concerned, visitor can take the printout of the request generated through the eVisitor website and can get it approved by an alternate concerned officer. At the time of visit, the visitor is required to carry a proof of identity such as Aadhar card, election card, driving license, ration card or passport. For enhanced security, a photograph of the visitor is taken at the reception counter, which is operated by the Ministry of Home Affairs at various Bhavans.

If the visitor has registered once, for the subsequent visits, he/she can give provide reference of old registration number, mobile number or personal details to facilitate quick registration at the MHA operated reception counter.

<http://eVisitors.nic.in> is the URL for new visit registration, while <http://eVisitors.nic.in/eVisitormis> is the URL for the processing by officer concerned and subsequent issuing of visitor pass by PRO/Reception.

FROM VISITORS' PERSPECTIVE

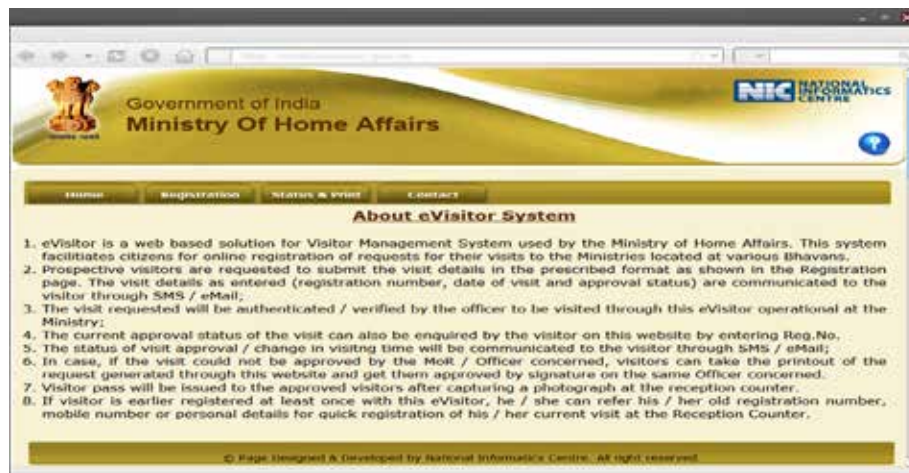
eVisitor facilitates online registration features, SMS and eMail integration, check current status of the visit approval and barcode reader integration for security purpose.

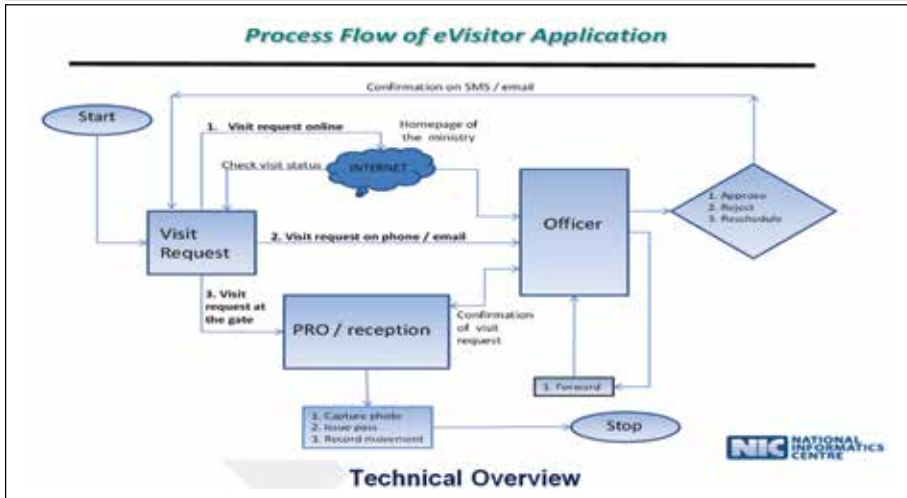
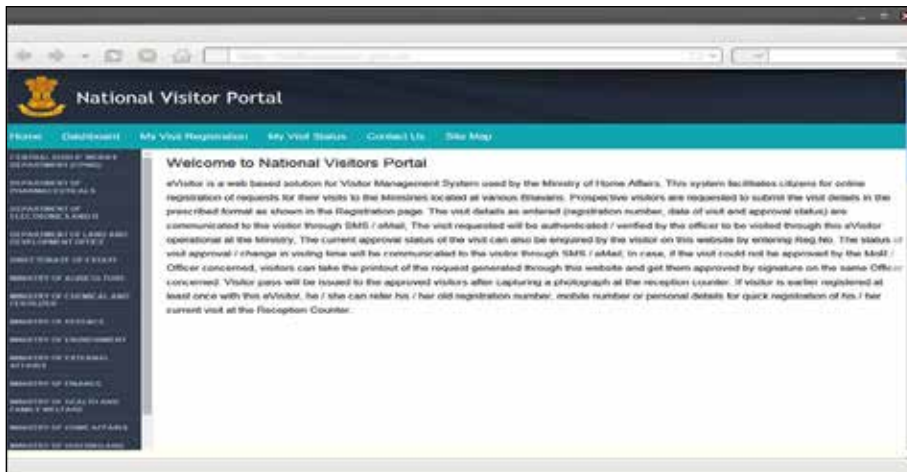
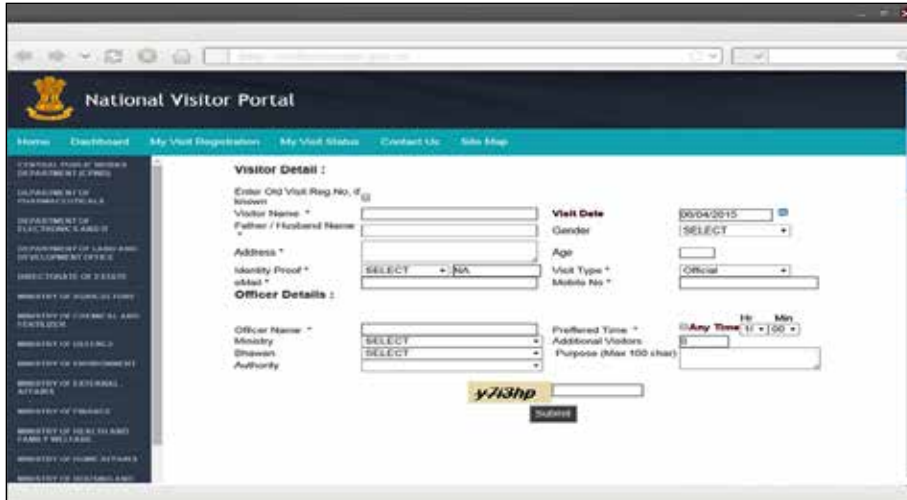
FROM MINISTRY / DEPARTMENT PERSPECTIVE

eVisitor facilitates:

1. Visit Management Module for the officer

- Visit registration (through phone / email / facsimile)
- Debarring of visitors
- Visit view / approval / rejection /





redirection/forwarding/rescheduling

- Queries
- Reports

2. Visitor Management Module for the reception

- Visitor registration (visitors approaching reception)
- Approved visits processing (photo capture/generation of the pass)
- Debarring of the visitors
- Gate Management (entry/exit)

- Queries and reports

3. Administration

- Creation and modification of the officers profile
- Allocation of the roles
- Maintenance of the master data
- Application configuration

eVisitor has a three tier web application system at the backend with modular & role based access control and is hosted at the cloud environment of NIC.

Following are its key features:

- Access to the citizens to book their visit to a government office in advance through the internet
- Enhanced security perception at the bhawans
- Enables control and elimination of unauthorised visitors
- Pre-booked and approved visits for better crowd management at the government offices and providing better services to the citizens
- Application access to the officer to view/approve/reject/change the time/redirect/forward to another officer
- SMS and eMail based alerts about visit approval status (confirmation/change in the visit date and time/officer)
- Reception centre of the ministry can register new visits, which are not booked through internet, capture photographs and record visitor movement
- Automatic generation of the appointment list of the officers
- Provision to store the user log as a security measure for future forensics

For further information:
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