

Kathua: ICT enabled Initiatives Leading to Good Governance

Kathua - gateway to the northernmost state of Jammu and Kashmir, lies just 88 kilometres south of the state's winter capital of Jammu. The District is surrounded by Punjab in the South-East, Himachal Pradesh in North-East, District Doda and Udhampur in North and North-West, Jammu in the West and Pakistan in the South-West. Dogri & Pahari are the main languages spoken. Hindi, English and Urdu are the main medium of education. Official language is Urdu.



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Residents of Kathua accessing the benefits of HILMS at District Hospital

NIC District Centre became operational in 1989 with an aim of improving and accelerating the planning process and implementation of socio-economic programmes. The first step in this direction was to create mass awareness among officials of District Administration and other departments, through a series of training and awareness programmes. As a result of this the usage of computers in the District showed a tremendous increase and gradually various areas of District Administration were covered. By now almost all major departments of J&K State Government as well as Central Government in the district are reaping the benefits of ICT and the NIC office has gradually come out as Nodal Office for the horizontal and vertical propagation of this culture.

edited by
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HOSPITAL MANAGEMENT INFORMATION SYSTEM, (HMIS)

A Centre for e-delivery of services at District Hospital has been established which runs HMIS under a

team comprising of Chief Medical Officer, Medical Superintendent and doctors who are very well versed to the problems that come across the healthcare management. All sections of the hospital have been brought under single umbrella for the convenience of residents. It shall shortly be implemented in all the Sub-District Hospitals of the district.

Key Features: Complete and automatic operating of District Hospital Kathua, OPD and IPD Management, Store/inventory management, Laboratory tests/ Ultrasound ECG/ X-rays/ Blood Bank etc., management, Built-in backup and restore facilities.

Advantages of HMIS : Enhancing better administrative control, Improving response to patient's waiting time by smooth flow of information, Provides proper keeping of medical records such as patient history, diagnostic details etc., Generates various MIS statistical reports in terms of OPD, IPD, Drugs stock inventory etc.

E- SAHOOLIAT CENTRE (SINGLE WINDOW SYSTEM)

Single Window System is intended to bring together all the departments

under one umbrella and give residents a "Multi Service - Single Window" convenience. All inputs are captured at a single point, a specified delivery date is defined depending upon the type of service and after internal processes the service is delivered. Services like Arms Licenses Renewal , Certificate Issuance - Caste, Marriage, Legal heir, Dependency under SRO_43, Character etc., Fard-Intekhab System, Permanent Resident Certificates, Issue of NAKAL (Voter list), Complaints monitoring system are being offered.



A working day at E-Sahooliat Centre

GENPROFITS

Software for the computerization of **General Provident Fund** subscriber's data successfully implemented at Funds Office Kathua. Schedules for the current financial year have been issued. The different reports being sent to the AG office are unpost balance, unpost cleared, compilation reports etc. It has facilitated more than 5000 employees of J&K Government in Kathua district to see their subscription on internet.

Panchayat Elections 2011

Conduct of Panchayat Election is a mammoth task for the District Administration, which by effective use of, has been made very easy. Activities like Employees Data Base, Randomization and Deployment of Polling and counting staff, List of Polling Stations, Printing of Ballot Papers and Training materials for ROs/AROs are computerized.

NICNET has been effectively used for

transmission of information between DPEO and Office of Election Department. Results are displayed on the website of the district administration.

Levy Information System

The Collection & Disbursement of levy was a major area of concern for revenue department, as there was no proper system of keeping accurate and updated records and preparing reports to show the actual position of Levy. Keeping in view all this, the software was developed having all the features like data entry, help, query and report generation. With the implementation of this software it has become easy for the Revenue Department to present correct and updated information to higher authorities.

Computerisation of RTO Lakhapur

Lakhapur is gateway to J&K thus RTO Lakhapur had been chosen for pilot implementation of Vahan and Sarathi software for vehicle registration and licencing respectively. The Vahan and Sarathi software, provided by NIC HQ and customized as per the requirements of RTO, has been successfully implemented at RTO Kathua since 2005. Connectivity has also been established for the transfer of Vahan and Sarathi data on daily basis to State and National Register.

Video Conferencing

A state of the art VC studio has been established in the district office complex. It has enabled DDC and other districts level officers to attend the various review meetings with their senior officers.

Besides the above mentioned projects, NIC Kathua has provided effective support for the implementation of some of the coveted National level projects like e-Court, CIPA, Computerization of Electoral rolls, Multi purpose National Identity Cards (MNIC) (Kathua is one of the place where MNIC project has been successfully implemented as the guidelines of RGI), Community Information Centre (CIC).



ZAHIDA PARVEEN KHAN
Deputy Commissioner
Kathua (J&K)

Information technology holds tremendous potential to extend and enable access to critical information and delivery of public services in a far more efficient and effective manner. NIC District Centre Kathua has contributed in promoting the e-Governance and ICT culture in Kathua District which has brought transparency and efficiency in the system. I appreciate the efforts made by Sh. Rajesh Kumar Gupta, DIO NIC Kathua for his contribution and active support to district administration in all spheres to make e-governance a true success.

For further information

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