

RAJNANDGAON:

Using ICT for Citizens Centric Services

Formerly known as Nandgram, Rajnandgaon lies in the central part of Chhattisgarh. The district, comprising of 1659 villages, is spread in an area of 8022 sq kms. About 82% of the total population (12.83 lakh) of the district lives in rural areas, while the tribal population is 25.16% of the total population. In recent times, due to sincere efforts of NIC and district administration, Rajnandgaon is witnessing tremendous growth in area of IT and IT enabled services.



SATYESH KUMAR SHARMA
Senior Systems Analyst
satyesh@nic.in

Edited by
ANSHU ROHATGI

Since its operationalisation in 1989, NIC has been constantly striving to provide IT support & service in the district with a motto to improve and accelerate the e-Governance services of the district administration. Many technological innovations have been carried out to make delivery of government services easy and simple. The initial emphasis was to create awareness of ICT and its usage amongst the government officials which was achieved by organizing Computer Awareness Program (CAP) in the district. This ultimately resulted in successful implementation of e-Governance Projects in the district.

NIC being the hub of eGovernance activities, the first milestone was achieved by providing NICNET connectivity to all the departments for accessing Internet and working on e-Governance projects. More than 110 government departments/sections have already been connected to NICNET and the list is increasing on daily basis. The second step was to apply ICT tools to provide simple and transparent services to the people. NIC & district administration joined hands together to implement many projects of central, state and district level. Some of the remarkable outcomes of their efforts are -

Jandarshan (<http://cg.nic.in/jandarshan>) - In Jandarshan program the citizens interact directly with the Chief Minister at his camp office in district headquarters to present their grievances. The whole process of jandarshan is computerized for effective monitoring and redressal of these grievances. The citizen can also track the status of his/her grievance through the website. In another arrangement of public

grievances redressal system citizens interact directly with officers of General Administration Department at State Secretariat through video conferencing from the VC studio of district collectorate.

Gram Suraj (<http://cg.nic.in/gramsuraj>), Gram Suraj Abhiyan is a week-long programme organized by government of Chhattisgarh every year. Different teams of officers visit different villages and record complaints and demands of rural mass. These files are then uploaded on this website. A comprehensive MIS gives details of the applications filed during the week and their redressal. Statistics are available districtwise, blockwise and villagewise and the data shows that there has been a substantial decrease in the number of applications over the years while the redressal percentage has increased. A village level questionnaire was also uploaded for 1659 villages of Rajnandgaon district on the portal.

Misal Bandobast Records Digitization, Misal Bandobast record is 80-90 years old record of land holders in the district. This record gives information about caste details of a person. District administration initiated its digitization with the help of NIC. This information is available online at <http://cg.nic.in/rajnandgaon/Rajmisal/misal/UserSearch.aspx>

Transport Project (Vahan & Sarathi). The implementation of 'Vahan & Sarathi' projects at Rajnandgaon has made the workflow of RTO easy and transparent. Apart from registering the vehicles 'Vahan' is used for other registration related transactions. 'Sarathi' is used for issuing driving licenses, and their renewal etc. Data from RTO office server is regularly uploaded on state & national registers via VPN over Broadband technology.

BHUINYA (Land Records

Computerization) project has been implemented in all tehsils and patwari circles of the district. Citizens are now getting computerized record of rights. This data is regularly updated on district server for online access (<http://cg.nic.in/cglrc>).

e-kosh (Treasury computerization) & e-payroll (<http://cg.nic.in/dtap/>) e-kosh is used by government to manage the financial accounting of departments at the district treasury level. e-Payroll another application of NIC is used by 210 DDOs of the district for preparing online pay bills of their employees. These bills are accessed by treasuries for transferring of salaries into the accounts of employees directly through e-transfer facility.

e-COURT & CONFONET – e-Court (<http://cg.nic.in/ecourt>) is basically the Case Information System (CIS) project implemented by the state government in which all the district courts have been computerized. In Rajnandgaon, training has been imparted to judges for making use of laptops and internet facility . CONFONET is another project that ensures the computerization and networking of the Consumer Forum in the district. This project has been successfully implemented in the district to facilitate online cause list/ judgments as well as case status

Employment : An application has been developed by NIC for online registration of unemployed youth of the district. With the help of this application the employment department is issuing computerized registration slips. Data of about sixty thousand. old employment registrations have also been digitized and integrated with the application. A software has also been developed locally and hosted on the district website where new registration number can be accessed by entering the old one.

E-Panchayat - various projects under e-Panchayat system such as PRIASOFT, BRGF, PLAN PLUS, National Panchayat Portal (NPP), MNREGA, IAP, IAY, and SGSY have been successfully implemented in the district.

AGMARKNET Project is implemented in all APMC (Agricultural Produce Market



Registration in progress at District Employment exchange

Committee) of the district. Daily prices of commodities are being sent to AGMARKNET portal regularly. This application helps the farmers in getting the rates and availability of agricultural commodities for trading.

WEBSITES

NIC, Rajnandgaon has developed and hosted the websites for district administration (<http://rajnandgaon.gov.in>), zila panchayat (<http://zprajnandgaon.gov.in>) and district court (<http://dcourtrajnandgaon.cg.gov.in>) . These websites provide important information to the people about the district, various government schemes, various information such BPL-List, IAY waiting list, work sanctioned list, recruitments information etc. Processes have been defined to update these websites on regular basis and they provide the citizens with the interface to interact with the government.

OTHER PROJECTS IMPLEMENTED IN THE DISTRICT :

1. NADRS (National Animal Disease Reporting System) for veterinary department

2. P & e-Mehtari for health department
3. Computerized allotment of liquor shops for excise department
4. Digitized Land Parcel map editing software (Bhu-Naksha) for land records
5. Shikshakarmi MIS (Online entry of Teachers details) for education
6. Paddy procurement system (MARKFED)

Technical Support has been extended for following activities of the district administration:

1. ELECTION : Lok Sabha & Vidhan Sabha
2. CENSUS 2011
3. Education Survey
4. Old Age Pension Data entry
5. Online software of RES, and PWD.

FOR MORE DETAILS CONTACT:

Satyesh Kumar Sharma
 Scientist –C & District Informatics Officer
 NIC Room No. 58, Collectorate,
 Rajnandgaon, Chhattisgarh
 PIN :- 491441
 Phone : 07744-224507
 Mobile : 09425231032
 e-Mail id. : satyesh@nic.in