

Budgam, Jammu & Kashmir

Building Trust through Innovation

Edited by **MUKESH KUMAR RALLI**

Since it started operating in 1991, NIC Budgam has spearheaded the charge in supporting the use of ICT in government and public service delivery. NIC Budgam is playing a pivotal role in implementing various e-governance initiatives for enhancing service / scheme delivery, providing IT-enabled services and digital platforms for transparent and efficient governance.

ICT Initiatives in the District

DIMP

<https://budgam.jk.gov.in/dimp>

District Integrated Monitoring Portal (DIMP) is an integrated monitoring tool developed for district administration, to monitor the progress related to developmental works, schemes, services, deliverables and human resources of all departments. It enables administration to analyse and provide insights to departments for improving their performance.

AurZuv

This app aims to improve healthcare in the district and provide one-click access to



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NIC Budgam has implemented many initiatives to enhance service / scheme delivery such as DIMP, SEEDS, e-Imprest, AurZuv, Covid19Exg, PRIS, Medical Migration portal, RozgarApp, TMIS, Meri-Aawaaz, Budgam-Stat, PMS, and CPMS which have transformed service delivery. Besides implementation of National / UT level initiatives such as eOffice, SPARROW, Service Plus, Revenue Plus, Gati-Shakti, PM Kisan, BEAMS have paved way for transparent, efficient, and citizen-centric governance

health information and services. It also aids in managing the health department's personnel and infrastructure.

Rozgar Budgam

<https://budgam.jk.gov.in/rozgar>

This app / portal aims to raise awareness about self-employment and employment schemes for eligible unemployed youth, and assists them in

registering with the District Employment and Counseling Center for career guidance.

SEEDS

<https://budgam.jk.gov.in/seeds>

SEEDS is a digital gateway that was developed to augment the service delivery in the district. It links all important portals that provide digital services in the district.

PRIS

<https://budgam.jk.gov.in/pris>

PRIS helps in verification of contractor registration cards for local panchayats tendering process.

Budgam-Stat

<https://budgam.jk.gov.in/stat>

Budgam-Stat offers District Statistical Handbook information in a graphical format for easy comprehension by policymakers, facilitating the understanding of developmental trends and formulation of growth strategies.

Meri Aawaaz

<https://budgam.jk.gov.in/meri-awaaz>

This is a citizen platform to provide suggestions and lodge grievances related to water bodies.

PMS

<https://budgam.jk.gov.in/pms>

Permission Management System (PMS) was developed to the issue permissions during COVID-19 restrictions to public through online mode.

e-Imprest

<https://budgam.jk.gov.in/imprest>

This app manages financial activities related to



▲ Fig. 3.1: Hon'ble Union Minister of State Dr. Jitendra Singh launching Bilingual version of official website of district Budgam developed on S3WAAS platform by NIC Budgam

Important Events Organised

- Organised Digi-Melas as the nodal agency for celebrating Digital J&K Week 2022
- Organised Bilingual District Website Launch event during 2-day visit of the Hon'ble Union Minister Dr. Jitendra Singh to the district
- Organised the launch event of multiple e-Services during 2-day visit of Hon'ble MoS Shri Rajeev Chandrasekhar to the district
- Organised awareness generation drive for online services and initiatives through Common Service Centre (CSC) van

Imprest and office telephone bills in NIC J&K.

MBBS Student Migration

<https://medicalmigration.jk.gov.in>

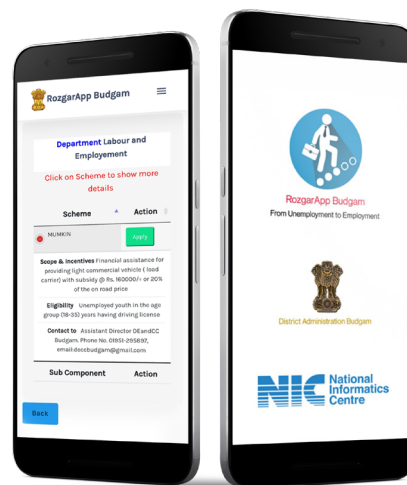
This portal enables MBBS students of J&K to avail inter-college and inter-university migration.

MPS

<https://budgam.jk.gov.in/mps>

This application facilitates NIC J&K employees to update their weekly performance for tracking and self-assessment.

Besides the aforementioned projects, NIC Budgam has also successfully implemented several major national / state projects including eOffice, PM Kisan, iRAD, Parivahan, Jan-Sugam,



▲ Fig. 3.2: Rozgar Budgam & AurZuv Mobile Apps

Revenue Plus, RCCMS, PaySys, EPM etc, for enhancing the governance infrastructure in the district.

Infrastructure, Network and Web Services

IT Support on SANJAY

NIC Budgam provided extensive support to administration during Shri Amarnath Ji Yatra (SANJAY) 2022 for coordinating and functioning of the facilitation centre and EKYC Counters.

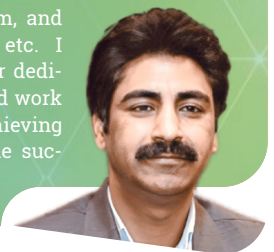
Support during COVID-19

The District Centre provided support to administration for COVID-19 sampling, transportation, and quarantine procedures of passengers at Airport through development and implementation of Transit Management Information System.

IT Support during Elections

The District Centre extends extensive support to administration for various tasks related to Panchayat / Municipal / Assembly / General elections.

I am pleased to extend my sincere congratulations to NIC Budgam for exceptional contributions towards promoting ICT in the district. Their collaborative development of innovative apps, including DIMP, has effectively addressed the requirements of the district administration and improved service delivery to citizens. NIC Budgam has been pivotal in implementing various services and projects, such as eOffice, Jan-Sugam, and Revenue-Plus etc. I commend their dedication and hard work towards achieving this remarkable success.



Syed Fakhruddin Hamid, IAS

District Development Commissioner, Budgam

Accolades

NIC Budgam has received several awards on State-level Republic Day 2023, Independence Day 2022, Republic Day 2022 programs and Republic Day 2020 for its exceptional contribution from District Administration.

Way Forward

At NIC Budgam, we are fully prepared and dedicated to supporting the ongoing digital transformation. We are actively collaborating with the UT unit to create an ICT dashboard for the Agriculture Production Department and have plans to introduce additional initiatives in the future. Our commitment to serving citizens and the government remains unwavering, as we strive to deliver seamless digital access to government services and programs.

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