PAKUR:

Empowering Citizens through e-Governance

Situated in the north-eastern corner, Pakur is one of the twenty four districts of the Jharkhand state and is topographically divided into three distinct regions – hilly, rolling and alluvial. The district is predominantly agricultural based and the main occupation of the people is cultivation. Kharif & Rabbi are the main agricultural seasons. There are two main tribal groupsthe Santhals and the Paharias and their ratio is 42% & 15%. The district has a large number of stone mines, coal mines and crushers. The quality of Pakur black stone chips is famous all over the world and is excellent for construction purposes.



KISHORE PRASAD DIO, Pakur jhrpak@nic.in

Edited by **PRASHANT BELAWARIAR**

district website http://pakur.nic.in is a repository information for various stakeholders. The bilingual website is also high in terms of navigation. The website offers content related to profile administration of the district, tourism, education, health, District Gazette etc. The Citizen corner provides links to recruitment, land valuation and press releases while the Employee corner has links for DDO Level Bill Entry along with PRAN details check and GPF statement view facility for the employees. Various circulars and links for online services are also available.

E-GOVERNANCE ACTIVITIES OF THE DISTRICT AT A GLANCE

e-Nagrik Seva (http://jhr.nic.in/csc)

An Online Citizen Centric System - e-Nagrik Seva was launched by Dy. Commissioner of Pakur for online issuance of various types of certificates like caste, residence, income, date & birth in affiliation of Common Services Centres (CSCs). It is a web-based system for tracking the applications for different types of certificates. A userfriendly interface is provided for submission, tracking and monitoring of applications. Downloadable forms, information on required enclosures and guidelines makes the system very helpful, while certificates are generated after proper verification by the concerned officer in-charge. The facility has proved to be a major





milestone in bringing government services at the doorsteps of the citizens thus realizing the larger goal of e-Governance.

Major Benefits

- 1. Citizens can easily apply for the certificates from home.
- 2. Citizens can easily track the status of their application online. They can also know about the inadequacies of their application while it is still under process.
- 3. Certificates are generated on first come first serve basis and can be easily received through the kiosk.
- 4. The new initiative ensures elimination of middleman & freedom from unnecessary hassles.

• e-Swikriti

It is a G2G web enabled application designed and developed in Asp.net-2005 & MS-SQL Server as a backend. It is hosted on a local server accessible through SWAN. Purpose of the system is to provide greater transparency and accountability towards sanctioning of new schemes proposed from different line departments in the district.

The module covers extensive scheme management like scheme entry, sanctioning, rejection, suspension & revocation. A unique Scheme No. is automatically generated when a scheme is finally scrutinized and approved. The work progress under the scheme can be checked with

various parameters like work category, work type, Village-wise Plot No., Previous Scheme Status and Associated Plot No. which is mentioned exclusively according to each village. The system automatically detects duplicity when any particular category of work is already sanctioned or running on a particular plot no.

e-Awkash

e-Awkash is a G2G web enabled application for leave management that streamlines leave sanctioning between Administration and officers at the district level. Designed & Developed by NIC Pakur using Asp.net & SQL Server, e-Awkash ensures that all the previously taken leaves and requests for the leaves in future are properly monitored. The officers/staff can apply and view leave records through their desktop using local intranet

without hassles and delays of going through the admin staff.

Leave approver can see the leave request initiated by his/her subordinate officer on his own dashboard as soon as any leave has been applied. The approver holds the right to approve or disapprove any leave with remarks. Officers can automatically download their leave sanction or rejection form using the application.

- e-Awkash application incurs the following benefits:
- Leave approver can see the leave history of his officers before sanctioning any further leave.
- Offices are not required to send leave requests manually.
- Officers can also their previous leave records at any given time.
- Maintenance of leave records has been made easier and hassle-free through the system.

MIS on Social Security

An initiative for the payment of old age pensions at the doorstep of the pensioners in coordination with the banks has been implemented in Pakur district. The beneficiaries get their pension directly in their bank accounts. Government has made arrangements with some of the banks



to appoint 'Business correspondents' to deliver the pension at the doorsteps of the pensioners. About 28,300 pensioners of the district are being benefited by the new initiative. The initiative has ensured transparency and effective service delivery and can be availed at http://jhr.nic.in/pension.

Jharkhand Samadhan

An online public grievance & redressal application designed & developed by NIC Jharkhand State Centre is fully operational in Pakur district where citizens can lodge their grievances, give reminders, clarifications and view action status. Grievances of citizens under various departments of District Administration are compiled by the system. It is available at the URL http://jharkhandsamadhan.nic.in

Unique Contractor Account Number (UCAN)

The system facilitates to register contractors at district level and maintain their details for monitoring their work performance. Through the system the declared bid capacity of a contractor is assessed and the future work is allotted accordingly. Also, all



the details of contractor's ongoing and completed work can be easily verified through the system. This helps in overall assessment of a contractor before a new work is allotted.

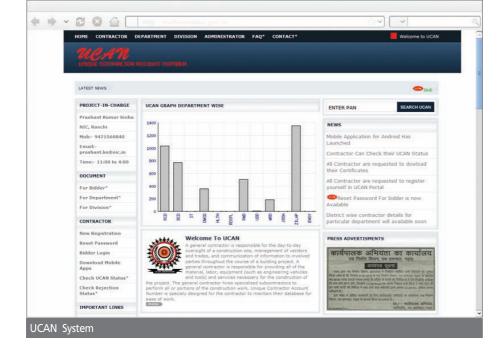
Any new contractor can register himself/herself and can check his/her acceptance/rejection status. For registration, PAN No. is mandatory and thereafter a new UCAN is allotted. The application can be accessed at http://164.100.150.7/ucanjhr/

National Rural Employment Guarantee Scheme

This scheme has been implemented at all the six blocks of the district. The role based software captures data at grass root level for rural employment generation, issuance of Job Cards & Muster Rolls, employment details, work status, expenditure details and details of perspective plan & social audit. It can be availed through district web portal. Recently, e-Muster Roll has also been implemented.

• e-PDS

Designed & developed by NIC State Centre, this initiative is fully functional in the district to capture beneficiaries & dealer details for ration cards. Presently, one lakh BPL e-Ration Cards have been generated by the system.



FOR FURTHER INFORMATION:

Kishore Prasad DIO, Pakur E-mail: jhrpak@nic.in