District Chamba, Himachal Pradesh: Focussing on ICT based Citizen Centric Services

The IT revolution in Chamba kick started with the establishment of NIC District Centre in the year 1988 aiming at providing IT Support and Services to various Government and Public sector Departments. Since then, ICT has played a pivotal role in improving e-Governance and delivery of citizen centric services.



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hamba is one of the oldest Districts of Himachal Pradesh, which is situated on the banks of river Ravi. This district is bounded by Jammu & Kashmir in

the north-west and Lahaul & Bara-Bangal area of Himachal Pradesh in the east. The History of Chamba is associated with Chambial, rulers of Chamba dynasty. Chamba town hosts popular Minjar Mela which commence on the second sunday of holy month of Sravana. The Holy place of Manimahesh is also situated in the Bharmour Sub Division of Chamba.

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NATIONAL ICT INITIATIVES

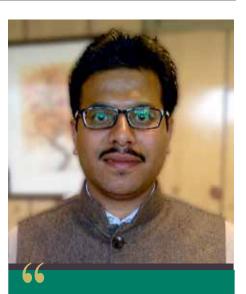
AEBAS: Aadhaar Enabled Biometric Attendance System has been implemented at various Central and State Government offices.

JEEVAN PRAMAAN: Digital Life Certificate for Central and State Government pensioners has been implemented at various levels of the Treasury.

SARATHI VER. 4.0: Web-based System for issuance of Learner Licenses and Permanent Driving Licenses.

IVFRT: Immigration, Visa and Foreigner's Registration and Tracking system has been implemented at the FRO-cum-SP Office.

NDAL: National Database of Arms Licenses has been implemented for generation of Unique Identification



ICT is playing a pivotal role in improving governance and delivery of citizen centric services. The NIC Chamba is doing an appreciable task of implementing various e-Governance projects successfully.

SUDESH MOKHTA, IAS Deputy Commissioner, Chamba

Number for the Arms Licenses and old data of Shastr has been ported to NDAL.

MGNREGA: Online software is implemented in DRDA, Blocks and all the Gram Panchayats for job cards, master roll generation and online transfer of Aadhaar enabled payments.

NATIONAL POPULATION REGISTER

(NPR): Revenue officials have been provided hands-on training for Data Entry and updating the data available on the National Database.

E-PROCUREMENT: Online system for computerization of the tendering and bidding process including evaluation till

the award of the contract.

Over the years, many important and beneficial ICT initiatives have been implemented by the NIC, District Unit. All these projects have gone a long way in making the State and District administration activities at the grass-root level more efficient using IT. The latest ICT developments at the district can be categorically mentioned as under.

MAJOR PROJECTS IMPLEMENTED

DISTRICT WEBSITE:

The official website of District Chamba (http://hpchamba.nic.in), has been designed and developed as a one-point-source of information about the history, culture and other facts related to the district.



HIMBHOOMI: Implemented at all tehsils, this system computerizes Land Records and generates various registers and related MIS reports

HIMRIS: Software used for the registration of land deeds in integration with the HimBhoomi software where mutation data is transferred automatically

HIMKOSH: Integrated Financial Management System at District Treasury and all the sub-treasuries. The key modules include eSalary, ePension, eChallan, HPNPS, eKosh, eStamp and eVitran.

ELECTION: Implemented the DISE (District Information System for Elections) system for entry and random



Pilgrim at the Minjar Mela receiving assistance from an NIC operative

deployment of polling staff, counting staff and EVMs.

e-KALYAN: Software for entry of applications for the disbursement of Social Justice and Welfare pensions through Bank Accounts, MOs and Post Office Accounts

MANAV SAMPADA: A web based human resource management system for management of service books, transfers, APRs and promotions.

OTHER PROJECTS:

eRojgar- Employment Exchange Management System including Job Portal.

e-Pehchan- Online System for the issuance of Disability and Senior Citizen Identity Cards.

DEAS- Used for the maintenance of accounts on Double Entry Accounting System at blocks.

ePRI- Implemented a complete suite for the management of three tier structure of the PRI activities.

HotDak- For monitoring important Dak generated from DC Office.

SchemesMIS- System for sanctioning of funds, monitoring of physical/ financial progress of various developmental schemes.

Manimahesh Yatra- System for Data entry of pilgrims and website for information of pilgrims.

NICNET AND VIDEO CONFERENCING

The NIC district centre is connected with NIC HP State Centre with 34 Mbps leased line and LL links to Pollution Control Board, District Court, Dalhousie and Bakloh Cantonment Board have been provided. The PAMA Link to Pangi tribal valley and on-demand DAMA link to Bharmour tribal valley is being supported by NIC District Centre, which are among the most difficult areas of the State.

SUMMARY

NIC District Centre, Chamba is committed to provide necessary technical support for implementing IT initiatives of the Government. During the General Election 2014, the Centre has conducted the live web cast of the highest number of Polling Booths in Himachal Pradesh. In the Manimahesh Yatra 2015, more than 70,000 pilgrims were registered on the locally developed software. During the Digital India Week 2015, various initiatives were taken up which include the webcast of Digital India Week inaugural function. The District Administration has appreciated the successful ICT activities undertaken by the NIC District Centre.

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