

# Ajmer District, Rajasthan

## Ambitious and determined, set on a digital journey for better e-Governance

Edited by **SARBJEET SINGH**

Being the Division HQ of Rajasthan and located in the centre of the State, Ajmer District is home to many important offices such as Rajasthan Board of Secondary Education and Revenue Board Rajasthan. The District also has various pilot runs like the famous Rural Connectivity Project demonstrated to Mr. Barack Obama, President of the United States, National Optical Fibre Network etc.



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Located in the heart of Rajasthan, Ajmer District is nestled at a picturesque valley surrounded by hills of the Aravalli range. One of the most favorable destinations from spiritual perspective, Ajmer is extremely popular for places such as Dargah of “Khwaja Moinuddin Chishti” and “Teer-thraj Pushkar”.

NIC Ajmer District Centre has been providing advanced ICT solutions, support and services to the District Administration and various departments of the State government and the Central government. LAN has been established at various offices. Network connectivity has been extended to post offices. Ajmer has two video conferencing (VC) studios and more than 300 VC sessions are conducted per year.

### Pilot Projects

#### Rural Connectivity

Rural Connectivity Pilot has been implemented at 10 Gram Panchayats of Srinagar Block of Ajmer where citizen services were provided on fibre. Services like birth-death certificates, BPL lists, Mahatma Gandhi National Rural Employment Guarantee Act employment status, eGram, VC, internet protocol television, telemedicine, e-Learning etc., were provided from Gram Panchayats. Email accounts of portals of Gram Panchayats were developed. The project was appreciated internationally when Mr. Barack Obama, President of the United States interacted with the citizens of Kanpura Panchayats on his visit to India in Novem-

ber 2010. Delegations from the United States and different parts of the country also visited to know about the citizen services.

#### National Optical Fibre Network (NOFN)

NIC Ajmer was also a part of the NOFN National Pilot, which provided high-speed fibre at 30 Gram Panchayats of Arain Block. As part of the project, various services were provided to citizens. Telemedicine services were also provided from the primary health centres/ community health centres. Various institutions were also provided with wi-fi connectivity from the Gram Panchayat.

#### Direct Benefit Transfer (DBT)

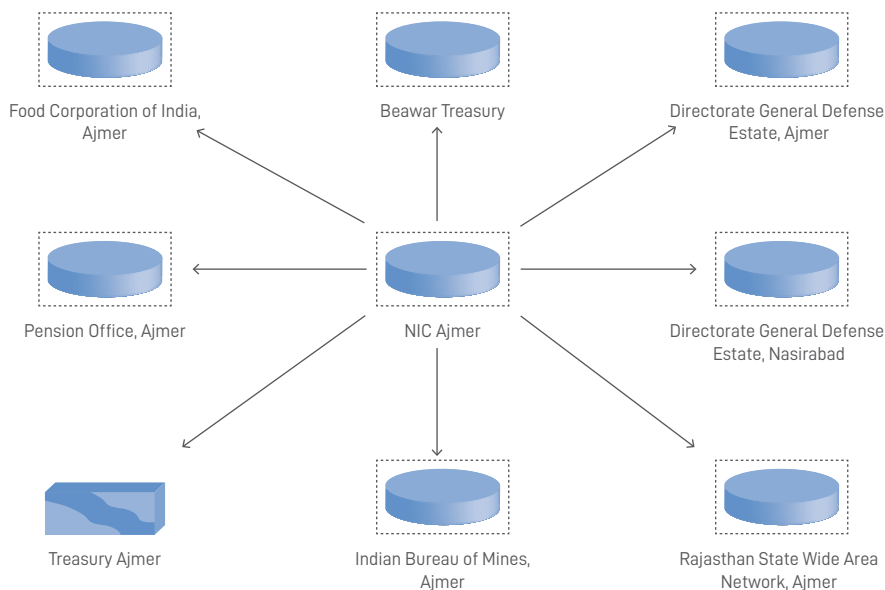
Ajmer has been chosen as one of the pilot Districts for implementing DBT scheme. Various departments were facilitated under the scheme based on Unique Identification Number.



“NIC Ajmer District Centre is providing ICT support and services to various departments of the State government as well as to the Central government departments and the District Administration. This endeavor has made Ajmer one of the leading Districts in the State in terms of IT-enabled service delivery to its citizens. NIC Ajmer has developed and successfully implemented many ICT projects and initiatives for the benefit of citizens.

**VISHWA MOHAN SHARMA, IAS**  
Collector & District Magistrate  
Ajmer





Network connectivity from District Centres

### Arrow Project

India Post has undertaken a quality improvement project called Project Arrow to transform India Post into a vibrant and responsive organization. The Hon'ble Minister of State, IT&C inaugurated post offices of Ajmer District using Desktop Video Conferencing services of NIC from Kutchery post office, Ajmer.

### SMS-based Poll Monitoring System

An SMS-based monitoring system was developed by NIC Ajmer to monitor the safe movement of polling persons, along with information about the poll day

voting. An application was developed for making online payment at the time of departure and arrival of polling parties. A National level Award has been presented by Smt. Pratibha Devi Singh Patil, Honorable President of India to Shri Rajesh Yadav (IAS), District Collector, Ajmer in the year 2011 for use of ICT in Election Works as Best Practices.

### ICT Initiatives

#### Elections Management System

An Elections Management System has been developed for Lok Sabha, Assembly and Panchayati Raj Elections. The software automates various stages of

elections like filing of nomination papers, personnel management, poll day management monitoring, counting of votes, results declaration, electronic voting machine tracking etc. The software maintains area magistrate, sector officers and zonal magistrates, along with polling officers attached with them. Micro observer, polling party and counting party are formed by generating random numbers.

### Digital India Land Records Modernization Programme

Land Records data of all the 16 tehsils were made online. Leased line connectivity has been provided to each tehsil office. Digitally signed Record of Rights is being provided from tehsil centres/ common service centres/ e-mitra centres.

### Computerized Lottery Software

The software has been implemented for the following departments:

- Ajmer Development Authority (ADA) for plot allotment
- Beawar and Pushkar Municipal for flat allotment
- Nagar Nigam Ajmer for "Safai Karamchari" appointments

### Mobile Apps

Toy Bank and Blood Bank Mobile Apps have been developed to increase the Happiness Index of the society. Toy Bank App helps collect idle toys from the society and distribute to the economically



Mr. Barack Obama interacting with Kanpura Gram Panchayat



Inauguration of Toy Bank Mobile App by Smt. Vasundhara Raje Scindia, the then Chief Minister, Rajasthan through video conferencing



Inauguration of Blood Bank Mobile App by Smt. Vasundhara Raje Scindia

weaker society and Anganwadi. Blood Bank App is useful for patients, as it enables blood banks to send a request for the requirement of particular type of blood. The blood donor group receives this request and donates blood for patients, as and when required.

**e-Courts**

Under the District Court Computerization Project (e-Courts) in Ajmer, 30 courts are covered. Optical fibre based and copper based networking have been done for 100 nodes. Desktop VC training for court officials and staff members was also conducted by NIC Ajmer.

**Other Projects**

The following projects are also supported by NIC Ajmer:

- Integrated Financial Management System (IFMS) – PayManager, RajKosh, eGRAS, Budget, Social Security Pension
- Prison Management System along with Visitor Management System
- National Data of Arms Licenses
- eTransport - Vahan & Sarathi
- e-Procurement
- Civil Registration System, Pehchan
- ePanjiyan
- Pregnancy & Child Tracking System
- Shala Darpan
- eGram
- Social Security Pension
- Jeevan Pramaan

**Awards & Accolades**

- National level award by the President of India to District Collector Ajmer for use of

ICT in Election Works as Best Practices.

- SKOCH Award to Rural Connectivity Project
- Award to Shri Ankur Goyal, District Informatics Officer (DIO) and Shri Teja Singh Rawat, Additional District Informatics Officer (ADIO) by District Administration for ICT initiatives
- Award to Shri Ankur Goyal, DIO by the Election Commission of India for outstanding performance in Electoral Registration Officers Certification Programme

**Way Forward**

NIC District Centre, Ajmer has played a vital role in the Digital India Programme and is committed to transform District Administration into a paperless office. The Centre has also been a part of many pilot programmes that successfully transformed into the national projects. As a part of new initiatives, file tracking system and e-Office are being taken up for Nagar Nigam, Ajmer and Ajmer Development Authority respectively. ■



Shri Ankur Goyal, DIO, Ajmer being awarded by ECI for outstanding performance

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