TEHRI GARHWAL District
The Beautiful Hilly Area of Uttarakhand Provides relentless ICT based Services to Citizens

Since its inception in the District, NIC-Tehri Garhwal has been involved in various e-Governance activities such as designing, developing and implementing various ICT based solutions for enabling the District administration to provide various e-Governance initiatives. The e-File Tracking System, Aadhaar-enabled Biometric Attendance System, upcoming Health Portal and efficient network connectivity are some among support provided for delivering efficient services by the administration.

SAURAV RATURI
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Tehri Garhwal- NIC has been playing a pivotal role in implementing various eGovernance projects of Central, State and District administration. The services also include NICNET infrastructure with 100 Mbps leased line connectivity, the District Centre provides network connectivity to the various offices under the District administration.

Following are some of the initiatives undertaken and executed successfully.

e-FILE TRACKING SYSTEM
http://efiletehri.in

The e-file system is an initiative of District administration, Tehri Garhwal with the support of NIC Tehri Garhwal. The objective of the system is to track the office files easily through the computerized medium. The entire system of this project has been computerized, right from creating the file, its movement and till file disposing.

Various types of file-related reporting can be done through e-file system. At the same time, the public can see the status of his application and the action taken on it through a barcode or file number on their receipt, with a touch screen based information kiosk engaged in the District office premises.

'111' SERVICE

With the active support of NIC Tehri Garhwal, District administration implements 111 services within district Tehri. In this service, people within the district can register their grievances by dialing the number 111. Service is also linked with *Samadhan* portal of Govt. of Uttarakhand through an operator who receive calls and register grievances on *Samadhan* portal. Users can also update their details themselves for the schemes related to various departments. NIC,Tehri Garhwal has provided necessary software for the service and further configured the devices used to deliver the service.

"With the active support of NIC-Tehri Garhwal, District administration has taken several e-Governance initiatives like e-File Tracking System, Aadhaar-enabled Biometric Attendance System and upcoming Health Portal.

For improvement in functioning of administration, I believe that NIC-Tehri Garhwal will continue to support us with their technical expertise and innovations for effective and efficient implementation of ICT projects.

SONIKA, IAS
District Magistrate, Tehri Garhwal"

'555' HEALTH CARE SERVICE

Tehri Garhwal is a district of Uttarakhand with hilly terrain, and in order to overcome the challenges of its people to receive primary healthcare service in an efficient manner, '555' Health Care Services was implemented. '555' is a simple, well structured service delivery mechanism which can provide the health-care service efficiently by utilizing the existing available recourses. The telecommunication networks widely available to villages were used to provide healthcare service. NIC-Tehri Garhwal

prepares various technical documents for the service such as SOP for 555 health care service. Functional specification documents and support for creating mobile App are also provided.

ELECTION RELATED TASKS

The NIC-Tehri Garhwal team are actively involved during the General election by performing various tasks for the successful election process. It has implemented related projects such as ePDS, EVM Tracking, Genesys, ERO NET, ECI Counting application and Poll day Monitoring System. These include creation of database for polling, counting personnel & EVMs, three stage randomization of polling personnel, counting personnel and EVMs, generating training orders and polling booth orders for polling & counting personnel, nodal authority for counting application and poll day monitoring system.

AADHAAR ENABLED BIOMETRIC ATTENDANCE SYSTEM

NIC District Unit has provided technical support for the implementation of Aadhaar-enabed Biometric Attendance System (BAS). Currently, NIC Tehri Garhwal is implementing BAS at more than 50 departments in Tehri Garhwal. NIC provides technical support for managing 26 BAS portals in the district.

CENTRAL PROJECTS

The District Unit is providing support for managing national level projects such as MNREGA, NADRS, PlanPlus, Action-

e-file tracking system portal
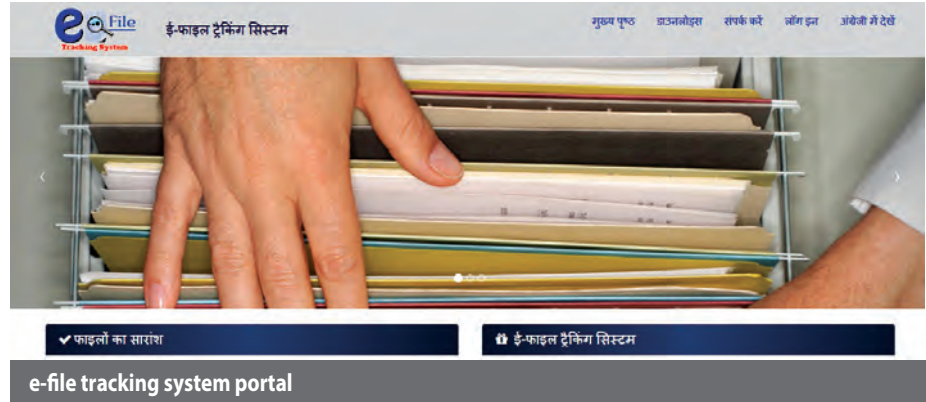
soft, LGD, Asset Directory, NDAL, PDS, e-Sparrow, e-Tender and NICNET.

STATE PROJECTS

ICT support provided by the NIC- Tehri Garhwal for the State projects include e-District, Samadhan, Land Records *'Devbhoomi'*, Social Security pension, *SWAN*, e-Scholarship, e-Kosh and Computerization of non ZA Khatonies.

SERVICES FOR DISTRICT ADMINISTRATION

Development and maintaining the District website, Video conferencing facilitation and District LAN are some of the important services being provided actively.

CONSULTANCY & IT SUPPORT

NIC Tehri Garhwal provides extensive consultancy services to District Administration. Some of the services in this area are:

- Feasibility study to identify the area's of IT initiatives
- Functional requirement specification document of G2G and G2C services
- Training on IT applications to the user organizations
- Procurement of hardware devices
- Maintenance support with respect to ICT services

HEALTH PORTAL

With the active support of NIC Tehri Garhwal District administration is coming up with a comprehensive Health Portal with an objective of monitoring the NHM schemes. This would have a dashboard for each NHM schemes such as MCTS, TB program, RBSK and IDSP. Dashboard for every schemes is conceptualized to be comprehensive and informative with a number of reports based on various parameters, block wise , different health unit wise. Trends and informative graphs for each of the schemes would also be made available.
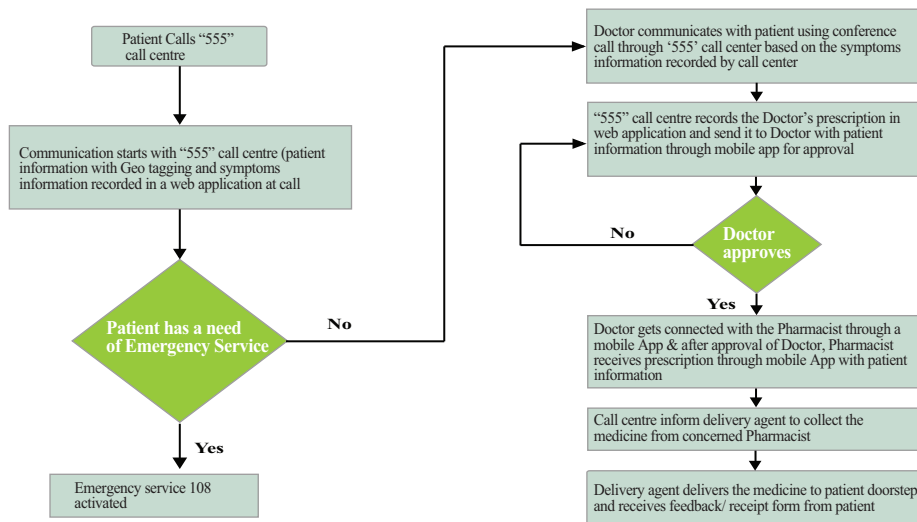
SUMMARY

The NIC-Tehri Garhwal continues its relentless contribution by providing solutions with the use of latest technologies to support the District administration in delivering citizen services in an efficient manner. The team is prepared to take up ambitious and challenging tasks with an aim to provide better services to the people.

'555' Health Care Service Flowchart