

Anubhav Portal

A platform for retirees to cherish work life moments and help channelise enhancement in internal processes

Operated by the Department of Pension & Pensioners' Welfare under the Ministry of Personnel, Public Grievances & Pensions, Anubhav is the dream project of the Hon'ble Prime Minister. It provides a platform to retiring employees to share their experiences of working with the government and give important suggestions.

Edited by
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Pension MMP, a Mission Mode Project under the National e-Governance Plan (NeGP), has been envisaged to safeguard the benefits of pensioners and enable them to garner the benefits of e-Governance. The primary objective of this MMP is the redressal of their grievances, besides providing them with information and guidance on pension and retirement related matters.

Anubhav (<http://pensionersportal.gov.in/anubhav>) is another significant endeavour by the government under Pension MMP to enable retirees to share their work experiences and give suggestions for improvement in various fields. Providing them satisfaction and a sense of belongingness, this system helps create a database of suggestions and work experiences, thereby leading to an enhancement

in the existing system and inspiring the existing employees.

Anubhav captures the employees' field experiences, category of experience, skills and suggestions, apart from personal details. These write-ups are assessed by the Head of Office and forwarded to the Head of Department for final assessment. Suggestions given by retirees are forwarded to the concerned organisation. Retiring employees can also update their write-ups by using PAN and OTP before the assessment.

Objectives

Anubhav aims to

- Create a database of significant suggestions and work experiences.
- Channelise the human resource of retiring employees for nation building.
- Enable Ministries/ Departments to take crucial steps while considering useful and replicable suggestions.

Stakeholders

- Individual (Central Government Retiring Employees & Pensioners)
- Head of Office (HoO)
- Head of Department (HoD)

Features

For Retirees/ Pensioners

- Uploading of photos

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Anubhav Portal's Homepage

Government of India
Ministry of Personnel, Public Grievances & Pensions | Department of Pension & Pensioners' Welfare

91 Organisation
6028 Write-ups Published
2579 Write-ups yet to be Published
331 Write-ups Rejected

KNOW ABOUT ANUBHAV

“A platform for retirees to share experience of working with the Government. This facility provides a sense of fulfilment and satisfaction to the retirees and also create a data base of useful suggestion and information.

An annual award scheme has been instituted to encourage the retiree to submit his valuable experience/ suggestions through write-ups. In May 2016 six retired government servant and in September 2017 sixteen retired government servant have been awarded by MoS (PP) for their contribution towards 'Anubhav' portal.



Awardees, along with other officials, seen with the Hon'ble Minister, Dr. Jitendra Singh

- Uploading of write-ups and suggestions in PDF and audio formats
- Modification in write-ups and suggestions before publishing

Screening of write-ups

- Write-ups are published after two levels of screening.
- The Ministry/ Department can return write-ups to retirees for review.
- Suggestions given by retirees can be forwarded to the Indian Institute of Public Administration (IIPA) and the National Institute of Financial Management (NIFM), in addition to the concerned Ministry/Department for review.
- Published write-ups can be pulled back and rejected and vice-versa.
- Readers can also give feedback on write-ups.

Implementation

Ministry/ Department on-boarding

Login id and password have been issued to HoO and HoD of the Ministries/Departments. A Department can further create logins for their attached/ subordinate offices.

Retiring employees on-boarding

Retiring employees do not require any login id and password to upload write-ups. They can update their write-ups before publishing by using PAN and OTP.

Helpdesk

Telephonic and email based helpdesks

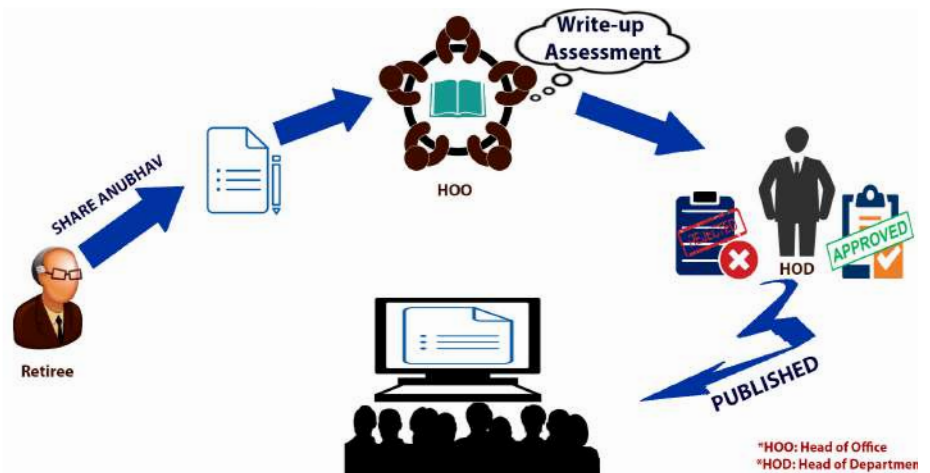
have also been set up to provide day-to-day support.

Project Development

Anubhav has been developed inhouse by NIC's team at D/o Pension and Pensioners' Welfare, which is currently headed by Dr. Y K Singh, Sr. Technical Director.

Way Forward

Anubhav creates a huge database of exceptional/ outstanding work by capturing information in the form of audio apart from text, which will be used by the coming generation of government employees in decision-making. Suggestions given by retirees will also be assessed by IIPA and



Anubhav Portal workflow: Steps involved in the publishing of write-ups

The project development is led by Shri R. Sriram, Sr. Technical Director.

Awards Scheme

An Annual Awards Scheme was started in 2016 in order to encourage the submission of write-ups by retired government servants. On the third Anubhav Awards Ceremony held on 18th September 2018, six pensioners were presented with awards by Dr. Jitendra Singh, Union Minister of State (Independent Charge), Development of North-Eastern Region (DoNER), MoS PMO, Personnel, Public Grievances & Pensions, Atomic Energy and Space.

NIFM for implementation. The awards scheme encourages more and more retiring employees to showcase their work and gain recognition. ■

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