Nashik, Maharashtra

Setting a benchmark in delivering efficient ICT solution and services

Edited by RAJEEV JOSHI

N IC Nashik at the forefront of the active promotion and implementation of ICT solutions and spearheaded the e-Governance drive in the district for building a strong foundation for better and more transparent governance and assisting the government's endeavour to reach the unreached.

ICT Initiatives in the District

Record Room Information System (RRIS)

The RRIS software by NIC Nashik provides systematic control over records, managing their creation, sorting, storage, and access. It eliminates manual efforts in selecting or searching for entries, streamlining the process. Implemented in Nashik and 10 districts of Maharashtra, it holds 175,394 recorded entries, simplifying information management in government offices.

eTapal System

eTapal, a web-based document management system by NIC Nashik, streamlines the entire document journey efficiently. It centralises inward and outward letter management, offers MIS Reports, and enables seamless file creation, forwarding, and closure. With unique systemgenerated numbers, it facilitates easy tracking of letters and files. Implemented in Nashik and 15 districts of Maharashtra, it holds 873,373 recorded entries, enhancing document handling in government offices.



Established in 1989. NIC Nashik is a leading ICT service provider for Divisional and District administration, enabling efficient G2G and G2C services. It has executed numerous state and central government e-Governance projects, including locally developed web applications like RRIS and eTapal. These applications are implemented in government offices across Nashik and multiple districts in Maharashtra. Furthermore, NIC Nashik manages State-level NSAP-PFMS payment processing and provides helpdesk support to all tehsils in Maharashtra.





iRAD

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NIC Nashik District Centre has been actively training various departments including Police, Transport, Highways, and Health Departments in the district for the Integrated Road Accident Database (iRAD) project initiated by MoRTH. Conducting 250 training sessions, the Centre has trained 1622 officials contributing to capacity

Conducting 250 training sessions, the Centre has trained 1622 officials, contributing to capacity building. Engaging in Monthly Road Safety Meetings, the Centre provides valuable insights to the Chairman and District Collector. Currently, the iRAD application has recorded 5729 accidents, among which 2986 were fatal.

Nashik District Website https://nashik.gov.in

The Nashik District's official website follows the Secure, Scalable, and Sugamya Website as a Service (S3WaaS) platform. It undergoes regular updates and offers comprehensive information on various aspects such as history, demography, administration, tourism, public utilities, citizen services, quick links, helpline numbers, and a media gallery related to the district.

Divisional Commissioner Nashik Website

https://divcomnashik.maharashtra.gov.in/ index-en.html

NIC Nashik Centre manages and maintains the Divisional Commissioner's website, ensuring regular updates of content and important orders as required by the administration. The Centre's dedicated efforts maintain the website as a reliable, up-to-date resource, ensuring seamless access to information for internal stakeholders and the public alike.

NKN Links

The District Centre provides 1 Gbps Leased Line connectivity to administrative offices within the collectorate, ensuring efficient communication. Additionally, secured NKN connectivity extends to various government offices such as GOI press, Currency Note Press, PTG, Indian Security Press, Ozar Airport BOI, DSGD Deolali (Cantonment board), FCI, and PAO GST Nashik.

Other Key Initiatives

NSAP-PFMS Payment Processing of IGY Scheme

https://nsap.nic.in

The District Centre manages State-level NSAP-PFMS payment processing for IGNOAPS, IGNDPS, IGNWPS, and NFBS schemes through the NSAP-PFMS DBT mode, disbursing funds directly to 12 lakh IGY scheme beneficiaries' accounts. This coordination spans 419 tahsils in Maharashtra, handling approximately Rs. 153 Crore in FY 22-23 and Rs. 272 Crore in FY 23-24. Over 1200 employees received training in 36 districts, covering troubleshooting and support for beneficiary registration, payment file creation, verification,



▲ Fig 5.1 : Shri Deepak Pandey, Commissioner of Police, inaugurates the iRAD Project in June 2021

PFMS rejected files, computation errors, agency code changes, re-registration, pension settings, ledger updates, and PFMS configuration issues.

Electronic Quasi-Judicial Courts Management System

https://eqjcourts.gov.in

This system is implemented across Nashik District, expediting the resolution of land-related disputes and cases. It empowers departments to conduct quasi-judicial proceedings efficiently, contributing to improved governance and justice administration. With 34,114 registered cases, 28,737 have been disposed of, streamlining the process for the benefit of citizens.

eOffice

The District Centre has deployed is deploying eOffice across various State and Central Government offices in the district. Currently, eOffice is successfully operational at the Divisional Commissioner, District Collector, and SDO offices. Efforts are underway to implement eOffice at Tehsil and block levels to promote a paperless work culture district-wide. Comprehensive training programs conducted at YASHDA, Pune, have familiarized staff with the eFile system, generating over 3500 eFiles. The Centre's concerted efforts are evident through over 30 effective training programs conducted up to the Circle level, marking a significant achievement in the adoption of eOffice.

Important Events Organised

Hon'ble Prime Minister Shri Narendra Modi launched the Viksit Bharat Sankalp Yatra Program from Khunti, Jharkhand on 15th November 2023, celebrating Janjatiya Gaurav Diwas. NIC Nashik arranged an online live interactive VC session from Gram Panchayat Nanashi, attended by Smt. Bharati Tai Pawar (Union Minister of State for Health and Family Welfare), Shri Dadaji Bhuse (State Minister of Public Works), Shri Narhari Zirwal (Dy. Speaker of Maharashtra Legislative Assembly), and Shri Jalaj Sharma (Collector & District Magistrate, Nashik). Approximately 700 to 800 participants joined the event. The Sankalp yatra covered 123 GPS across six blocks of Nashik district, attended by approximately 58,000 people till date.

Provided ICT support for the PM Vishwakarma Yojana launching event on 17th Sept. 2023 from

▼ Fig 5.2 : Smt. Bharati Tai Pawar, Hon'ble Minister, MoSHFW, Gol, flags off the Viksit Bharat Van in Nashik District.



Delhi, which had around seventy locations nationwide, including Nashik. The Nashik event, held at Kalidas Kalamandir, Shalimar, was virtually connected to the main event. Smt. Bharati Tai Pawar, Union Minister of State for Health and Family Welfare, attended and addressed the event, which drew approximately 1000 beneficiaries

The NIC Nashik has played a pivotal role in championing and spearheading eGovernance activities within the district. Their steadfast commitment to ensuring uninterrupted services, coupled with the diverse array of services offered through web and mobile applications, is indispensable for the seamless execution of governmental operations.

NIC-supported digital initiatives enhance citizen participation, streamline service delivery, and promote good governance. Commendation is extended to the NIC District Unit for its instrumental role in the implementation of eGovernance projects and the provision of technical support for diverse ICT initiatives. This acknowledgement underscores the team's unwavering dedication and pro-

active approach, contributing significantly to the cultivation of a positive ICT work culture.



Jalaj Sharma IAS Collector & District Magistrate, Nashik

Way Forward

NIC Nashik is committed to the Digital India vision, providing extensive ICT support to District and Divisional Administration. As an integral part of the district administration, NIC Nashik has initiated and implemented numerous ICT-enabled services. The centre remains dedicated to offering full technical support for ICT-based services, striving to utilize technology and digital solutions to improve governance, streamline processes, and elevate service delivery standards.

Contact for more detail

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