BILASPUR, Himachal Pradesh :
Using ICT for Good Governance

Bilaspur, one of the twelve districts of the beautiful state of Himachal Pradesh, lies in the outer hills of the Himalayas next to the Punjab plains. It covers an area of 1,167 sq. kms. Its boundaries touch Una, Hamirpur, Mandi and Solan districts. Satluj is the main river which passes from the middle of the district. Hindi & Pahari are the main languages spoken here.

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NIC District Unit, Bilaspur was established in the year 1988. Since then it has taken rapid strides in using ICT for promoting e-Governance for the delivery of citizen-centric services in the district.

MAJOR E-GOVERNANCE INITIATIVES

Sugam Kendras: To provide efficient, transparent and citizen friendly IT enabled services, e-Governance Centres have been established at all Sub-Divisions, RTO and Tehsils in Bilaspur. These centres provide Government services under one single roof. These services are:

• Issuance and renewal of Driving & Conductor Licenses, vehicle registration, Road Tax collection, etc. using Vahan and Sarathi software

• Issuance and renewal of Arms Licences using eShastr application

• Registration of Deeds using HIMRIS software

• Issuance of RORs to the land owners using Himbhoomi LMK web interface

• Aadhaar registration and issuance of e-Aadhar

LokMitra: The project is extended upto the village level where Village Level Entrepreneurs are working as front-end delivery centres for various Government schemes. The copies of ROR's, various certificates, electricity and water bills are some of the services

Manasi Sahay Thakur, IAS
Deputy Commissioner

I wish to take this opportunity to thank the NIC Unit, Bilaspur for their support and cooperation in implementing various e-Governance initiatives in the district. Bilaspur was among the first 18 districts in the country to implement Direct Benefit Transfer for LPG, pre/post matric scholarships schemes.

I believe that NIC will keep up this good work and continue to provide us with technical expertise, innovative ideas and action plan for successful implementation of ICT for the benefit of citizens.

being provided by these VLEs under the PPP model.

REVENUE DEPARTMENT
• **HIMBHOOMI & HIMRIS: HIMBHOOMI** (Land Records Computerization) and HIMRIS (Land Deeds Registration) are the two important projects implemented in the district. On 13 March 2005, Tehsil Bilaspur was the first one to be computerized. Today, all Tehsils/ Sub Tehsils of the district are fully computerized.

• **LokPraman Patra:** This is a work flow based online application for issuance of 14 types of certificates. Citizens can avail the facility of re-issuance of duplicate copies of 9 types of certificates through Sugam and LokMitra Kendras.

FINANCE AND TREASURY COMPUTERIZATION

• **eKosh:** eKosh software has been implemented in all the treasuries of the district. Online bills processing, submission, budget allocation is done till the ECS based payment to the beneficiary accounts.

• **ePension:** This is a web based system used for management of pension scrolls and arrear calculation for pensioners.

• **e-Salary:** e-Salary helps to generate salary scrolls of the employees of various departments.

SOCIAL JUSTICE & EMPOWERMENT

• **e-Kalyan:** e-Kalyan software is used for disbursement of welfare pensions through Bank Accounts, MOs and Post Office Accounts.

• **e-Pehchan:** This is a web-based application used for issuance of the disability and senior citizen identity cards.

• **Direct Benefit Transfer (DBT):** DBT is GOI flagship programme being implemented for direct transfer of benefits to the beneficiary's bank account under centrally sponsored/state schemes. Bilaspur was among the first districts in the country to implement DBT.

• **Manav Sampada:** Manav Sampada is a web-based application for managing full details of employees and to generate service books electronically.

• **e-Samadhan:** e-Samadhan is a web-based, role based system implemented in all the departments for online redressal of public grievances/demands.

Dr. Ajay Sharma, then Deputy Commissioner, Bilaspur attending DBT Meeting through Video Conferencing

• **Kanoon Vyavastha:** This application is used to automate various processes of Police Stations, by capturing all data related to crimes and criminals. All 7 Police Stations of the district are now linked to State Police Portal.

• **Schemes MIS:** It is a web-based system for sanctioning funds, monitoring of physical and financial progress of various developmental schemes under implementation by various executing agencies.

• **eRozgar:** This system implemented at all employment exchanges facilitates unemployed youth in online registration process.

• **District Website:** The official website of District Bilaspur (http://hpbilaspur.nic.in) has been designed and maintained by NIC District Unit. It is a one-point-source of information for various stakeholders regarding history, fact-file, culture, citizen services etc.

ELECTION SUPPORT

• DISE software was implemented for randomization of polling and counting personnel, result compilation and data transfer to ECI during Vidhan Sabha (2013) and Lok Sabha (2014) elections. On the poll day in May, 2014, live webcast of polling process was done from 20 Polling Stations in the district by NIC Bilaspur. The facility for Electoral Roll Management was also extended during PRI/ULB Elections.

NICNET & VIDEO CONFERENCING

NIC District Unit is connected with NIC State HQ over 34 Mbps leased line to provide smooth connectivity to different departments. VPNoBB connectivity is provided to RTO/RLAs and NADRS nodes. NIC Bilaspur provides point-to-point/multi-point Video Conferencing services to District Administration and other departments in the district.

NATIONAL LEVEL PROJECTS
• AGMARKNET
• eCourts
• eMamta-Mother and Child Tracking System
• eProcurement- eTendering
• NADRS-National Animal Disease Reporting System
• IVFRT Project: Immigration, Visa and Foreigners Registration and Tracking
• NREGASoft (Aadhaar based)
• IAY
• ePRI Suite of Applications

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