

Single Window Clearances System

Ease Of Doing Business In Haryana

The Government of Haryana, as an initiative to promote business in the State, has simplified the process through the Single Window Clearances System, which facilitates prospective investors to obtain regulatory clearances online through Haryana Enterprise Promotion Board under Empowered Executive Committee.



DEEPAK BANSAL
Sr. Technical Director
deepak.bansal@nic.in



GANESH DUTT
Technical Director
bajaj.gd@nic.in

Edited by
VIVEK VERMA

Single Window Clearances System facilitates the investors in Haryana to get approvals/clearances and NOCs required by them from different departments. Developed by teams of NIC Punjab and NIC Haryana, the system has been successfully implemented in Haryana.

Government of Haryana has taken a decision to bring all the investments related clearances and approvals to be brought under one roof. Haryana Enterprise Promotion board has been constituted to look after the clearances and approval to be provided to investors and the back end dealings with the concerned departments.

The Haryana Enterprises Promotion Act (HEPA), 2016 was passed by the Legislative Assembly on 31st March 2016. Under the Act, Haryana Enter-

prise Promotion Board (HEPB) has been constituted to provide overall policy guidance and facilitate the industrial development in the State. Under the HEPB, a two-tier system consisting of Empowered Executive Committee (EEC) and District Level Clearance Committee (DLCC) in each district is functioning for grant of project clearances.

Any investor can fill up the Common Application form (CAF), which has been made operational on <http://investharyana.nic.in> portal. All concerned departments for scrutiny and acceptance purpose can work upon the CAF.

On-line System for Grievance's Redress & Disputes Settlement for Industrial Units with reference to Ease of Doing Business is implemented from 2nd March 2016. For grievances redressal, the Investor files the grievance online. Grievances reach District Nodal Officer/ Desk Officer/





Hon'ble Chief Minister inaugurating Invest Haryana

GM DIC of the District to which the grievances are related. He starts redressal process by online forwarding the grievance to the district head of the concerned department, who shall resolve the grievance and send back action taken report. Desk Officer may submit reply to Investor or may put up the matter in District Level Grievance Committee chaired by DC. In case, the grievance could not get resolved at DLGC, it can be forwarded to State Level Grievance Committee (STGC). Similar to the previous process, the Desk officer of State cum member Secy (SLGC), Director Industries forwards the grievance to HOD of the Concerned Department. In case, the grievance does not get resolved, it shall be forwarded to Apex Committee headed by PSCM for CM Haryana. The decision of the APEX Committee shall be replied to investor by Member Secretary of the Committee.

The One time settlement of the long pending disputes and litigations of the existing industrialists/ Investors in Haryana can now be filed on-line by

them on this portal for settlement by the Empowered Committee. The one time disputes settlement process flow has been made online.

The Know Your Clearances guide helps anyone interested in investing in Haryana, who would like to know



the Clearances/ Approvals/ Licenses required for a particular type of investment/industry which is being planned. A Questionnaire has been prepared for filling online with about 20 questions and upon submission, the investor is provided with the major clearances/ approvals/ Licenses/ Registration etc. required by investor for his planning purpose.

36 web-based services existing on

portals of various departments have been integrated by way of single sign-on through the Invest Haryana portal <http://investharyana.nic.in>.

Single Window Clearances Systems is a common platform notified by the State Government of Haryana to facilitate Prospective Investor to obtain Regulatory clearances through Haryana Enterprise Promotion Board (HEPB) under Empowered Executive Committee (EEC) Haryana. This is used by investors for Regulatory clearances, Fiscal Incentives, Fee payments, Document submission, Investment opportunities and Single point of Contact.

The State Government shall redress the Investor's Grievances by 3-Tier mechanism. It consists of

- District level committee at the level of Deputy Commissioner,
- Administrative Secretary level committee headed by Administrative Secretary of Industries & Commerce Department,
- APEX level committee at Haryana Enterprise Development Board.

Long pending Disputes of the existing investors and industrialists shall also be taken up for settlement by the APEX Committee.

Haryana State has the endeavor of facilitating the investors for Ease of Doing Business (EoDB) in Haryana.

For further information, please contact:

GHAN SHYAM BANSAL
 DDG & SIO Haryana
 Haryana State Unit, Haryana
 Email: ghanshyam.bansal@nic.in
 Phone: 0172-2711642