

Parbhani, Maharashtra

Round the clock ICT support during COVID-19 Pandemic

Edited by **REUBAN K**

Besides the regular technical and infra support for implementing various State and Central eGovernance Projects at grass root level, the NIC Parbhani District Centre has been instrumental in enabling ease of access to the public services provided by the various government departments in the district.



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Parbhani, previously Prabhavatinagari, takes pride of a great heritage of ancient temple architecture and sanctified by the residences of many great saints. Parbhani is one of the eight districts in the Marathawada region of Maharashtra state. This district is divided into 4 revenue sub-divisions, Tahsil blocks, 704 Gram panchayats and 848 Revenue villages. A majority of people are in the rural area and the local economy is based on agriculture with 3.48 Lakh total farmers, and most of them are marginal and do small-scale farming. An Agriculture University is also situated in the district.

The NIC District Centre at Parbhani was established in the year 1989. The district centre provides regular technical and infrastructural support in implementing various State and Central eGovernance Projects at grass root level. Besides, the Centre provides ICT-based solutions to the District administration enabling better services to citizens to ease their living.

ICT Initiatives in the District

The NIC Parbhani Centre has been involved in a number of ICT-based projects and initiatives in the district, and some of them are ongoing.

Application of Drone Technology

System for controlling and monitoring the illegal excavation of minor minerals in Parbhani district. It offers a mobilization of imaging service at various desired locations.

Software for Online entry of Essay competitions

Application to facilitate participants to submit online entry for the competition and avoid manual rush and manpower to collect the nominations.

Technical support for Transfers

Online support for Transfer of employees of revenue department within Parbhani District through counselling.

The prominent National and State eGovernance projects successfully implemented in the district are:

- Digital India Land Records Modernization Program (DILRMP)
- Pradhan Mantri Kisan Samman Nidhi (PM-KISAN)
- The Integrated Road Accident Database (iRAD)
- RTI Request & Appeal Management Information System (RTI-MIS)
- eProcurement and GeM
- Revenue Court Cases monitoring EQJCourts
- National Social Assistance Program – NSAP
- ePDS
- VAHAN and SARATHI software for RTO



- E-Property Cards and eMojani
- Pradhan Mantri Gramin Digital Sakharata Abhiyan (PMG-DISHA)
- Jeevan Pramaan
- Online submission of Performance Appraisal Reports (PAR)

Other Initiatives

The COVID-19 Pandemic has transformed the system in which the administrative activities were conducted. Utmost priority was accorded for the preventative measures to avoid the spread of virus. NIC District Centre has initiated various innovative projects during the pandemic and has been effective in supporting citizens to access various government services.

Online reporting of activity of NGOs and Agencies

(<http://pradhikaran.pbnshop.in/>)

An online application was developed to record the activities of various NGOs and Agencies those



engaged in humanity services of supply of food, grains, water, medicals to the needy.

PBNShop - online grocery application for citizen

Upgraded to include vegetable baskets and became popular during the lockdown due to Covid19 pandemic.

Online Registration of Farmers for selling Cotton crops

An application for farmers to register themselves for selling cotton crops. More than 48000 data is collected through this system and classified as per the APMC names and the scheduling was done by APMC for cotton purchase.

Scheduling the registration of documents

The online data for registration was categorised on the basis of resident address of the buyer, seller and witness and the permission granted along with scheduling of the registration process. Around 8000 registrations were recorded in the process. About ten registrations were done every day and a pre-initiation intimation is sent to the citizen through SMS.

▼ I-RAD Training to Police Department (Year 2021)



▼ PM KISAN HelpDesk for Farmers at NIC



▼ Training using A to Z AEBAS Tutor (2019)



Doctors Registration and Daily Reporting System (<https://www.collectorpbn.in/hics/>)

A real time information on the number of occupied and non-occupied beds of various hospitals in the District. Availability of medical resources is also provided in the system.

Divyang Database

A database of Divyang persons is built with an online application to ensure the specific helps and assistance during the lockdown period.

District COVID Dashboard

<https://parbhani.gov.in/covid19dashboard/>

An online application to publish the real time statistics of the number of COVID patients and the bed availability positions at COVID centres in the district.

Front-line workers and health workers data collection

Events, Trainings and miscellaneous

Several capacity building programs were organised by the District Centre for various kind of participants on eGovernance applications.

- A Lecture on "Cyber Security – Best Practices" to CSC operators
- A Lecture on "Future trends in Computer Technology" to Under-graduate students
- A Lecture on "Safety Tips for Digital World" for government employees
- A Lecture on "Digital Journalism: Opportunities and Challenges"
- Live Streaming: The Republic Day and Marathwada Mukti Sangram Day
- Key Note Speaker at Online Conference on Trends of future Technology

Technical member of various committees

- Technical Member of District Setu Samiti
- Member of District DBT Working Group for monitoring the selling of fertilizers through POS
- Member of CCTV Project Monitoring Committee at District Court, Nanded
- Member of PMGDISHA – District Level Committee
- District Level Task Force for COVID19
- District Level Monitoring of ePeekPahani (EPP)
- District Level Implementation Committee for PM-SYM & NPS-Traders Yojana
- District Level Coordination Committee for Economic Census 2020
- Kendriya Vidyalaya Management Committee

Accolades

- Order of Merit Certificate by Skoch Group for Effective use of Information Technology during COVID-19 under "Response to COVID" category



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I would like to put on record the contributions of NIC-Parbhani for their digital initiatives in the culturally rich district of Maharashtra. Team is continuously supporting operations of many ICT services that reduce gap between administration and common man. Efforts of NIC officers are appreciated for IT empowerment of administration.

I wish that district of Parbhani achieves new heights in technology in e-Governance sphere.

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Dr. RANJNA NAGPAL

Deputy Director General &
Maharashtra State Coordinator, NIC

- At Stage 2 of Prime Minister's Awards for Excellence in Public Administration, 2020
- Improving Service Delivery and Redressal of Public Grievances category
- Video Tutor for AEBAS (Year 2018)
- Developed a Video Tutor, "A to Z AEBAS" for operational training to AEBAS users in Marathi Language upto the village level.
- NIC Film on Special contribution during COVID-Parbhani
- A short documentary film of Parbhani District was published by the the Media Group of NIC HQ.

Summary

NIC Parbhani has relentlessly worked as an integral part of the district administration which has been initiating, promoting and implementing various ICT enabled services in the district. The Centre is dedicated and committed to offer complete technical support for ICT based services of the various entities of district administration.

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