

Lower Dibang Valley, Arunachal Pradesh

Delivering IT Services at Grassroots Level

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The Lower Dibang Valley (LDV) District was established as a separate entity from the undivided Dibang Valley District in 2001. Since then, it has emerged as a popular destination for tourists to partake in cultural and social activities within the state. With passage of this event, NIC Lower Dibang Valley also became an independent unit, which was earlier established in 1989 as a part of NIC Dibang Valley. The efforts by the District Centre have contributed significantly to the overall development of the district and bridged the digital divide by providing citizen-centric services to all stakeholders.

ICT Initiatives in the District

LDV Scheme Beneficiary Website

<https://ldvbeneficiary.nic.in/>

This website was commissioned by the District Administration with an aim of improving transparency in the system. Since its introduction, it has significantly reduced the number of Right to Information applications submitted to



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Since its inception, the NIC Lower Dibang Valley District Centre has been dedicated to providing ICT support to the District Administration to achieve the highest standards of excellence. It is specifically focused on developing a range of web and mobile products and services that use emerging technologies to improve the lives of common citizens. Additionally, it aims to facilitate transparent, efficient, and reliable G2C services through its ICT initiatives.

government offices, as all the relevant information is now easily accessible on the website.

District e-Hospital

This app was created with an aim of enhancing access to medical services at Government Hospitals. This initiative has resulted in a substantial decrease in waiting times at registration counters and contributed to improved crowd management.

Jansuvidha

This app streamlines the issuance of certificates and licenses from the Deputy Commissioner Office, offering a one-stop-shop for various services. With this, citizens can simply visit the delivery counter with their e-receipts to have their needs met. Further, several certificate services are directly accessible online.

LDV District Website

<https://roing.nic.in>

This website acts as authoritative source of information on public utilities, citizen services, administrative structure, and recruitments across the district. The website is built on S3WaaS platform and regularly updated.

eOffice

The District Centre has successfully implemented eOffice across various government departments and offices in the district in a phase-wise manner since April, 2022.

Arunachal Pradesh Payroll System

This is an on-premises standalone solution that helps in managing, maintaining and automating the payments to employees. The system has been successfully implemented by the District Centre across all government departments in the district.

Elections

The District Centre provides its full support to State and District Administration during all General, Assembly and Panchayat elections

Other Key Initiatives

Vahan & Sarathi

The state road transport department has



Fig. 5.1: Shri Bilatee Pertin, IAS (Retd. Commissioner, GoAP) in presence of Smt. Soumya Saurabh, Deputy Commissioner and Smt. Mamta Yadav, Assistant Commissioner launching LDC Scheme Beneficiary Website on the occasion of Good Governance Day

NIC through its technological solutions has been able to reach out to the masses ensuring seamless and speedy delivery of services. Now we should strive to reach out to the last man.



Soumya Saurabh, IAS
Deputy Commissioner

undertaken two significant projects, namely Vahan and Sarathi. Vahan facilitates vehicle registration, while Sarathi provides driving licenses. Recently, the District Centre has become the first district in the state to implement Sarathi 4.0, a web-based system for acquiring driving licenses.

eDAR

e-Detailed Accident Report (eDAR), erstwhile known as iRAD, is a project initiated by the Ministry of Road Transport and Highways, Government of India to tackle the problem of road accidents nationwide. Initially, it was rolled out in five major districts including LDV District, but later expanded to 17 districts. It aims to collate data related to road accidents. This data forms the basis for in-depth analysis and necessary policy intervention towards road safety.

IVFRT

IVFRT seeks to digitise and streamline the visa application and foreigner registration processes. It enables foreign visitors to digitally apply for various types of visas and permits and enables the government to track their movements within the country. The Online Form-C module of

IVFRT application has been implemented at the Foreigners Registration Office at the District SP Office.

NDAL-ALIS

National Database of Arms Licenses has been implemented for generation of Unique Identification Number for the Arms Licenses and data has been ported to Arms License Information System (ALIS) and various services are being provided to the license holders.

Jeevan Pramaan

Jeevan Pramaan helps pensioners to submit their life certificates digitally. It simplifies the process of submitting the life certificate by eliminating the need for physical presence. It has been implemented by the District Centre at various levels of the treasury for both Central and State Government pensioners.

Network and Internet Services

Video Conferencing

The District Centre has been offering Video Conferencing (VC) services to all district departments. For this purpose, a VC Studio has

been established at the District Secretariat. The District Centre also provides technical support to District Administration and other departments for Network and VC services in remote locations during VIP events.

Internet & Email

Since its inception, the District Centre has promoted the use of Government eMail services across all departments and offices in the district. As the result, these services are being used for eOffice and APAR by the state officials.

Initiatives during COVID

COVID-19 pandemic had disrupted life in an unprecedented way. It required efforts from both Government and Citizens to tackle the situation during the lockdown and beyond. During the pandemic, the District Centre played an instrumental role in providing infrastructure services in terms of Internet / Email / Bulk Messaging / Web / Mobile based applications and VC facilities to the District Administration on a 24 X 7 basis.

Important Events Organised

- Coordinated the online inauguration of Ex-po-cum-Kisan Mela under RKVY-Raftaar 2021-22, which was virtually inaugurated by the Hon'ble Chief Minister of Arunachal Pradesh Shri Pema Khandu.

Way Forward

NIC Lower Dibang Valley has and will continue to be a crucial contributor to the development and provision of digital services to all stakeholders. Its implementation of various ICT projects within the district will aid in enabling effective digital governance and supporting the administration.

Contact for more details

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Fig. 5.2: Shri K. N. Damo, then Deputy Commissioner, in presence of state government officials launching District e-Hospital app for Lower Dibang Valley

