- Assignment of grievances to concerned branches or offices
- Generation of comprehensive analytical and summary reports

The system has significantly improved accuracy, accountability, and efficiency in managing public interactions at district offices.

Gir Somnath District Website
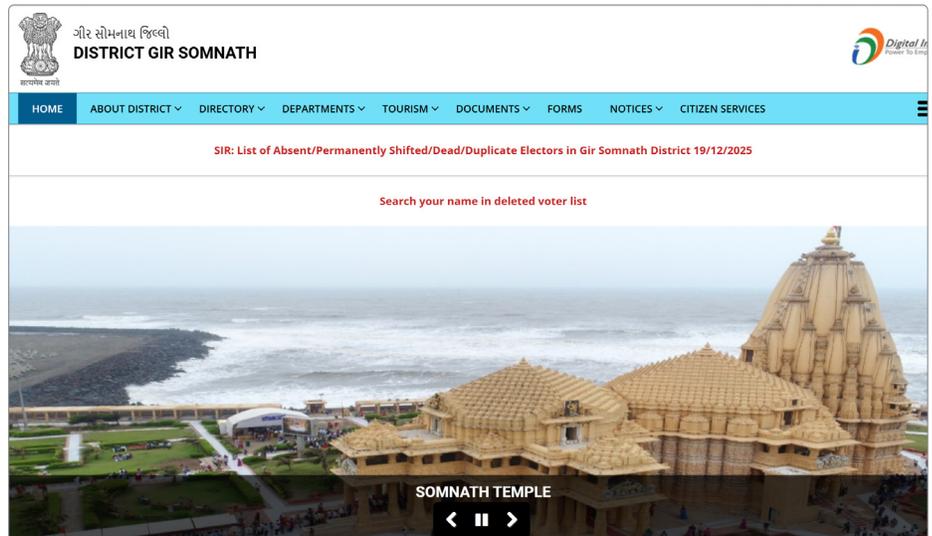
girsomnath.nic.in

The Gir Somnath district website serves as the official digital gateway of the district administration, providing citizens with easy access to essential information, notices, and services. Developed on the S3WAAS platform, the bilingual website (English and Gujarati) offers comprehensive details on district administration, departments, public utilities, tourism, helplines, and citizen services, along with links to key government portals. With over 3.44 lakh visits, the website reflects growing citizen reliance on digital channels and plays a significant role in enhancing transparency, accessibility, and public communication.

Support to Major Applications

NIC Gir Somnath provides continuous ICT support for several flagship applications that underpin service delivery and governance transparency:

- **Digital Gujarat:** A single-window platform enabling citizens to access certificates, scholarships, pensions, and welfare services
- **SWAGAT:** State-level grievance redressal system ensuring time-bound resolution with a defined escalation framework
- **eDHARA / iORA:** Digital land record systems handling mutation, ownership, and revenue services, improving transparency and efficiency
- **PDS / FPS:** Technology-enabled Public Distribution System ensuring accountability in ration distribution and supply chain management

▲ Fig 4.2 : Gir Somnath District Website Home Page

Through these platforms, NIC Gir Somnath supports both administrators and citizens in delivering and accessing services efficiently.

ICT Support for Major Events

NIC Gir Somnath has consistently demonstrated strong operational capability in delivering reliable and secure ICT support for high-profile district, state, and national-level events. The unit has played a crucial role in planning, deploying, and managing technological infrastructure under strict timelines and high-security environments.

Key engagements include end-to-end ICT support during the three-day State-level Chintan Shibir, ensuring uninterrupted digital connectivity and system availability throughout the event. NIC Gir Somnath also managed comprehensive ICT arrangements during visits of the Hon'ble Prime Minister and the Hon'ble President to the Somnath Temple, supporting administrative coordination and secure communications.

Additionally, the unit enabled two-way digital communication during the Saurashtra–Tamil Sangam, facilitated technical operations for the Ahmedpur–Mandvi Beach Festival, and provided ICT support for multiple flagship initiatives and official engagements, including PM-JANMAN, Parliamentary Committee visits, PM-AY, PM-SURAJ, PM-SVAMITVA, and the Somnath Beach Festival.

These engagements underline NIC Gir Somnath's preparedness, reliability, and ability to deliver mission-critical ICT services in time-bound and high-stakes governance scenarios.

Accolades

Shri Adnan Ahmed, District Informatics Officer, NIC Gir Somnath, received a Letter of Appreciation on 26 January 2025 for his meritorious services during the three-day State-level Chintan Shibir. The recognition reflects the district administration's confidence in NIC Gir Somnath and underscores the unit's commitment to excellence in service delivery.

Conclusion

Looking ahead, NIC Gir Somnath aims to further strengthen district e-Governance by expanding the use of FOSS-based utilities, enhancing data-driven decision-support systems, and improving citizen-facing digital experiences. With continued focus on reliability, security, and usability, NIC remains committed to supporting the district administration in addressing evolving governance challenges.

▼ Fig 4.1 : Smt. M. Muchhaar, District Panchayat President, Gir Somnath Presenting letter of appreciation to Shri Adnan Ahmed, Scientist B and DIO, Gir Somnath

Contact for more details

District Informatics Officer
NIC Gir Somnath District Centre
Jilla Seva Sadan, 131 – Ground floor
Talala Road, Near Inaj Village
Gir Somnath, Veraval, Gujrat – 362269
Email: dio-grs@nic.in, Phone: 8989613275